

RB Equestrian Ltd, Lower Rectory Farm, Mill Lane, Great Brickhill Milton Keynes, MK17 9FX Tel: 01908 365335 service@rbequestrian.co.uk www.rbequestrian.co.uk

RB EQUESTRIAN

Shopping & service refined – since 1989

Thank you for shopping with RB Equestrian. We hope that you are happy with your purchase. If you need to return any of your items please complete this form and return them with your goods. If you would like a returns label, please contact us at service@rbequestrian.co.uk or on 01908 365335. We charge £3.99 for a Royal Mail label and £8.99 for a Parcel Force label.

Please return your goods to:

Returns Team, RB Equestrian,
Unit 7 Lower Rectory Farm, Mill Lane, Great Brickhill, Milton Keynes, MK17 9FX

You have **60 days** from the date of delivery to return them to us.

Products must be clean, unused and with original packaging and labels.

Please do not affix postage or labels to the original packaging.

Faulty Items

Thankfully manufacturing faults are rare and we would expect these to become apparent shortly after a product has been used for the first time. There is an assumption that goods older than 6 months that have developed damage are unlikely to be faulty. Please contact us as soon as you think your purchase may have developed a fault as we may be able to deal with it without having to have the goods returned to us.

RETURN / EXCHANGE FORM

Please complete	
Name:	
Address (including postcode):	
Original RB Equestrian order number:	
Would you like (please circle the relevant of	one)
A refund	An exchange
If you want a refund, to help us improve our services, please tell us why you want a refund:	
If you want an exchange, please tell us what	t product you would like to exchange it for:
Product name:	Size:









